

JOSE CARLOS NIEVES CALVO

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PRODUCTION EXPERIENCE

Writer/Producer/Director:

The Last Laugh | Thriller (Short Film) | April 2025

Director of Photography:

Extraterrestrial Guests | Sci-Fi (Short Film) | April 2025

Assistant Camera:

Love Machine | Romance (Short Film) | April 2025

Camera Operator:

Pocket Aces | Drama (Short Film) | June 2025

Key Grip:

Fireflies | Drama (Short Film) | June 2025

Coffee Run | Comedy (Short Film) | March 2025

EXPERIENCE

Concert Usher October 2023 - July 2024
Coca-Cola Music Hall - 250 Convention Blvd, San Juan, 00907, Puerto Rico

- Welcomed and guided guests to their seats, providing customer service in a high-volume concert environment.
- Ensured safety and comfort of attendees by enforcing venue policies and assisting during emergencies.
- Collaborated with event staff to maintain smooth crowd flow and a positive guest experience throughout events.
- Demonstrated strong communication, awareness, and professionalism in a fast-paced setting.

Brand Representative November 2023 - July 2024
Hollister Co - 525 Avenida F.D. Roosevelt, San Juan, 00918, Puerto Rico

- Represented the Hollister brand by delivering exceptional customer service and creating a welcoming in-store experience.
- Advised customers with product selection, styling, and purchases while maintaining up-to-date knowledge of current promotions and inventory.
- Ensured merchandise was properly displayed, organized, and restocked to uphold brand standards.
- Collaborated with team members to meet sales goals and maintain a clean, engaging retail environment.

Usher & VR Customer Service Assistant

March 2023 - July 2023

Museo Al Reves & VR Escape Room- 525 Avenida F.D. Roosevelt, San Juan, 00918, Puerto Rico

- Guided guests through the VR experience by delivering clear instructions on equipment usage and game objectives.
- Delivered excellent customer service by answering questions, troubleshooting technical issues, and ensuring a safe, engaging experience.
- Managed crowd management and maintained the cleanliness and readiness of the VR area.
- Exhibited strong communication, problem-solving, and technical skills in a fast-paced, interactive environment.

Brand Representative

July 2021 - September 2021

Tiendita Olimpica - Puerto Rico Olympic Committee - 525 Avenida F.D. Roosevelt, San Juan, 00918, Puerto Rico

- Offered a friendly and efficient customer service in a high-traffic retail environment during the Tokyo 2020 Olympic merchandise campaign.
- Assisted customers with product selection, purchases, and inquiries about official Olympic merchandise.
- Promoted the Olympic brand and represented the Puerto Rico Olympic Committee with professionalism and enthusiasm.

EDUCATION

Master of Fine Arts in Film Production (M.F.A)

August 2024

Full Sail University — Winter Park, FL

July 2025

Bachelor on Digital Production of Cinema

August 2019

Universidad Sagrado Corazon — San Juan, PR

June 2024

- Honors: Magna Cum Laude.

SKILLS

- Bilingual
- Final Draft
- DaVinci Resolve
- AVID Media Composer
- Sony FX3
- Movie Magic Scheduling
- Adobe Premiere Pro

